



TIPPING GUIDE



..... ETIQUETTE & SOLUTIONS

Historians claim that the tipping tradition began in 18th century England. An innkeeper placed a small urn, with the engraved acronym **T.I.P.** (To Insure Promptness), on top of his bar counter to receive coins from impatient patrons who wanted immediate service.

The offering of tips is cultural and varies. In some countries, the service provider may even be insulted by your offering.

As my maternal grandmother Florina used to say: "When in doubt, find out." It is always appropriate to ask a receptionist, a management team member or even the service provider.

★ CALCULATE TIPS BEFORE TAXES, ★ COUPONS AND COURTESIES.

RESTAURANT

Waiter

15-20%

Buffet or home delivery

10%

Bar \$ 1-2 per drink or

15-20% on a tab

SALON

Hair and spa services

15-20%

Shampoo person

\$ 1-2



DOORMAN

Thank you and a smile to open the door 😊

💰 1-2

to hail a cab, offer an umbrella or help with bags



STICKY SITUATION:

When the service does not meet expectations, do I still have to tip?

SOLUTION:

You should still fulfill your socially agreed upon custom. Giving a tip makes up for the lesser hourly wages of service personnel. But, do so in a reduced fashion. The good service rule being at 15 per cent, you could leave a 10 per cent tip to demonstrate your dissatisfaction. And very importantly, make sure to share your concern with a management team member.

TAXI DRIVER

15-20%

PET GROOMER

10-20%

COAT CHECK

💰 1-2 per item



VALET PARKING

\$ 2 🚗

and more when your car is delivered

SKYCAP

💰 1 per bag

+ \$2 and more for assistance or a wheelchair



SHUTTLE DRIVER

💰 1-2 per bag

STICKY SITUATION:

Service was OK, but the food was terrible. How much should I tip?

SOLUTION:

Elements that contribute to a negative experience: the quality of the food, lack of air conditioning, music that is too loud, and other such factors are beyond the control of the service staff. In these situations, it is important to mention your dissatisfaction to the manager without penalizing the server, who did do his job.

CONCIERGE

Thank you and a smile for directions, 😊 dinner recommendations and simple dinner reservations

\$5+ for reservations

or tickets depending on the scarcity of the availability



ROOM SERVICE

Thank you and a smile, 😊 it usually is included

Other deliveries to your room

💰 2 and more

HOUSEKEEPING ATTENDANT

💰 2 or more per day

Housekeepers work on shifts

VALET

💰 2 first bag

💰 1 per additional bag



TOUR GUIDE

10%

STICKY SITUATION:

Most coffee and food court counters have tip jars next to the cash register, do I have to tip the barista and cashier?

SOLUTION:

No, there is no obligation. Unlike bar and restaurant staff whose hourly wages are lower and expected to be supplemented by tips, coffee and fast food places personnel receive minimum wage or more. If the staff recognizes you, gives you extra prompt service or double up on the whipped cream or sprinkles, go ahead.

★ TOP TIPPING TIP ★

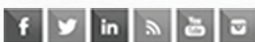
If you really enjoyed a service, in addition to a good tip, take the time to mention it to the management, in person or by email, in your social media, as well as on Trip Advisor or other rating sites. This recognition will have a profound impact on the employee's recognition and maybe even his salary.

Share, pin, post, tag & tweet!



Julie

★★★★★
BLAIS COMEAU



Design by:
Samantha
Designer • Graphiste